# Communicating (your science)

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### **BLUF:**

#### If you don't tell your story someone else (usually far less qualified) will (or will try to).

## **GOALS** to build long-term trust in the scientific community

### **GOALS** to ensure a strong role for science in society

#### **GOALS** that feel unnatural

#### **Demonstrate Caring**

If I feel you care then I believe you will look out for me.

Why do you do what you do?

Probably doesn't hurt to let people know scientists care.

#### **Demonstrate Openness**

People don't like when they feel someone is hiding something.

Scientists need to recognize people want openness.

Find ways to talk about the things you do and voluntarily open yourselves to:

- scrutiny
- starting the discussion
- being part of the conversation

#### Learn what the public thinks



People want a voice in things that affect them. People believe science often affects them by creating new threats to them and their families.

Scientists need to show they are actively listening...really listening.

#### Foster sense of shared identity

Most people don't have advanced degrees. People develop stereotypes for people outside their social groups.





Scientists can help by talking about concerns everyone shares (e.g. community and family).

#### **Getting people excited**

### Science can be fun and interesting. Its worth sharing that excitement.



#### **Contributing to the debate**

There are real issues in the world that need input from scientists.

The public wants (needs?) scientists to weigh in.

The key is doing so in a way that demonstrates:

- Caring
- Openness
- Willingness to listen





#### Helping frame the debate

Framing: to suggest to people they may want to think about an issue in a certain way.

It is impossible to communicate without framing.

The key is to pick frames that are:

- Honest
- Powerful

#### Helping frame the debate (cont.)

"...many scientists retain the well-intentioned belief that, if laypeople better understood technical complexities from news coverage, their viewpoints would be more like scientists', and controversy would subside."

-- Nisbet, M.C., and Mooney, C. Framing Science. Science, 56 (2007); Vol. 316.

#### Helping frame the debate (cont.)

"In reality, citizens do not use news media as scientists assume."(1)

**Research shows:** 

- People are rarely well enough <u>informed or motivated</u> to weigh competing ideas and arguments.
- Faced with <u>daily torrent</u> of news, people use their <u>value</u> <u>predispositions</u> (e.g. political or religious beliefs) as perceptual screens, selecting news outlets and websites whose outlooks match their own (2).
- Such screening reduces the choices of what to pay attention to and accept as valid (3).

3. Zaller, J., Nature and Origins of Mass Opinion (Cambridge Univ. Press, New York, 1992).

<sup>1.</sup> Nisbet, M.C., and Mooney, C. Framing Science. Science, 56 (2007); Vol. 316.

<sup>2.</sup> Popkin, S.L., The Reasoning Voter (Univ. of Chicago Press, Chicago, IL, 1991).

#### Helping frame the debate (cont.)

"...as unnatural as it might feel, in many cases, scientists should <u>strategically</u> avoid emphasizing the technical details of science when trying to defend it."

-- Nisbet, M.C., and Mooney, C. Framing Science. Science, 56 (2007); Vol. 316.



#### **CABS** can help!



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